

ABSTRACT OF THE DISCLOSURE

Voices of a user are recognized in a voice recognizing unit. Based on a result of the voice recognition, a language processing unit, a dialog managing unit and a response generating unit cooperatively create a dialog sentence for exchanging a dialog with the user. Also, based on the voice recognition result, the dialog managing unit collects user information regarding, e.g., interests and tastes of the user. Therefore, the user information regarding, e.g., interests and tastes of the user can be easily collected.